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Signed: Karen A. Hallock
Karen A. Hallock

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appln. No. : 09/475,765
Applicant : ERIC HAMER et al.
Filed : December 30, 1999
TC/A.U. : 2143
Examiner : PHUOC H. NGUYEN

Confirmation No.: 6830

Amelt B
#16
T.O.

03/10/04

Docket No. : KEYNP005
Customer No. : 26541
Title : METHOD AND SYSTEM FOR EVALUATING

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QUALITY OF SERVICE OVER THE INTERNET Technology Center 2100

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AMENDMENT C AFTER FINAL

Sir:

In response to the Final Office Action of November 14, 2003, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.